

## Behaviour Policy

To help SSE Outdoors offer safe and enjoyable courses/camps, we use this behaviour policy.

The Values that guide SSE Outdoors in its courses for Children/Young People:

- Offering safe experiences
- Providing a positive environment
- Showing respect for individuals
- Demonstrating that learning is valued
- Promoting enjoyment and fun through outdoor activities and formal learning

To support these values SSE Outdoors:

- Hold a current licence issued by the Adventurous Activities Licensing Authority
- Adhere to Somerset County Council's guidance for Outdoor Education and External Visit
- Follow guidelines set down by Somerset County Council and has its own specific Codes of Practice to help ensure pastoral safety
- Ensure all instructors are fully trained in any activities they lead and have external qualifications where necessary
- Have a positive, supportive and accepting culture

What SSE Outdoors expect from Children/Young People:

- To listen to and follow instructions promptly
- To respect other children and help keep each other safe
- To treat the Centre buildings and grounds with care
- To try their best to meet the new challenges facing them

What SSE Outdoors expect from parents/guardians:

- To support the SSE Outdoors values and rules
- To talk through this behaviour policy with their children and agree to its expectations
- To share with the Centre any relevant information or concerns prior to their visit
- At the end of their stay, to celebrate with children their successes
- To be contactable throughout their child's stay

How we will manage poor behaviour:

Stage 1 – Discussion with child/ren regarding appropriate behaviour

Stage 2 – Meet with senior staff to reiterate and investigate poor / inappropriate behaviour (possible call home from member of staff / child)

Stage 3 – Discussion with parent/carer regarding appropriateness of this course – explain that further misdemeanour will mean that child must be removed from site

Stage 4 – Curtailment of course at parent/carers expense - child/ren removed from site (severity of incident may result in immediate suspension from course)

## Bullying

Children/Young people attending any of our centres are expected to treat each other with respect, to accept one-another's differences and to behave in a manner that does not upset nor undermine another person. Children/Young people are encouraged to report any incidents or problems to a member of staff.

### Procedures

1. All incidents of bullying will be recorded in line with behaviour policy and incident reporting procedures.
2. Incidents will be dealt with by the duty member of staff as detailed in the behaviour policy
3. If necessary the Service Manager and/or SMT will be involved.
4. Names of individuals who have caused concern will be reported to office staff for recording. If any of these individuals wish to attend a course again at SSE Outdoors Centres, this will be discussed by senior staff prior to a place being offered.