

## **Terms and Conditions - Kilve Court Family Day**

1. This ticket is issued subject to the rules and regulations of the venue owners (Somerset County Council), operators (SSE Outdoors) and management of Kilve Court.
2. Management reserves the right to refuse admission.
3. Admission is at the ticket holder's own risk. The operator shall not be held liable for any loss, injury or damage sustained within the premises.
4. Neither the venue nor the operator can accept responsibility for lost or stolen property.
5. All children must be accompanied by an adult. Parents are responsible for their children at all times.
6. The activity instructor reserves the right to ask a participant to sit out from an activity if their behaviour endangers the safety of others.
7. No alcohol allowed on site.
8. No smoking allowed on site.
9. Dogs are permitted on site but must be kept on a lead at all times. Owners must clean up after their dogs.
10. Ticket holders consent to the taking of photographs and videos for promotional purposes.
11. The venue and operator continue to follow government guidelines regarding COVID 19. It is recommended that if an attendee has a communicable illness, then they do not attend the site.
12. In the event of a cancellation by a customer, tickets are non-refundable.
13. In the event of a cancellation by the operator (e.g. extreme weather) tickets will be refundable.
14. Any person who fails to comply with these terms and conditions or presents a risk through unsafe behaviour may be asked to leave the site.